



Harimau Mint Capital
Level 18 40 Bank Street, London,
United Kingdom, E14 5NR
Website: www.harimaumint.com Email: support@harimaumint.com

PRIVACY POLICY



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PRIVACY POLICY

This Privacy Policy ("Policy") describes how Harimau Mint Capital ("HMC") collects, uses, and protects the personal information of its clients ("Clients"). HMC is committed to ensuring the privacy and security of Clients' information. By using HMC's services, Clients consent to the collection and use of their personal information as outlined in this Policy. At Harimau Mint Capital ("we" or "us"), we value and prioritise the privacy and security of your personal information. This Privacy Policy explains how we collect, use, disclose, and protect the personal information we collect from you when you interact with our website, services, and products.

Information We Collect

1.1. Personal Identifiable Information:

We may collect personal identifiable information from you, including but not limited to your name, email address, phone number, date of birth, nationality, government-issued identification documents, and proof of address. We collect this information when you register for an account, complete forms on our website, or provide it to us through any other means.

1.2. Financial Information:

In order to provide our financial services, we may collect financial information such as bank account details, payment card information, transaction history, and trading activity. We may also collect information related to your income, employment status, and financial goals to assess your eligibility for certain products and services.

1.3. Usage Information:

When you visit our website or use our services, we may collect certain information about your interactions with us. This may include your IP address, device information, browser type, operating system, referring URL, pages visited, and the duration and frequency of your visits. We may use cookies, web beacons, and similar tracking technologies to collect this information.

1.4. Communication Information:

We may collect information about your communication preferences and interactions with our customer support team, including the content of your inquiries and correspondence.



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Use of Information

2.1. Service Provision:

We use the information we collect to provide and deliver our services to you. This includes processing your transactions, executing trades, managing your account, and fulfilling your requests.

2.2. Personalization and Improvement:

We may use your information to personalize your experience with our services, such as displaying customized content and recommendations based on your preferences and trading history. We also use this information to improve our website, services, and products, including enhancing security measures and developing new features.

2.3. Communication:

We may use your information to communicate with you, including sending important notices, updates, and service-related announcements. We may also send you marketing communications, promotional offers, and newsletters, subject to your consent and applicable laws.

2.4. Legal and Security Purposes:

We may use your information to comply with legal obligations, enforce our terms and conditions, prevent fraud and unauthorized activities, protect our rights and interests, and ensure the security and integrity of our systems.

2.5. Aggregated and Anonymous Data:

We may aggregate and anonymize the information we collect to generate statistical or analytical insights, which we may use for research, reporting, and business intelligence purposes. This data will not personally identify you.



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Information Sharing

3.1. Third-Party Service Providers:

We may engage trusted third-party service providers to assist us in delivering our services, such as payment processors, identity verification providers, data analytics providers, customer support services, and IT infrastructure providers. These service providers have access to the necessary personal information only to perform their services and are contractually obligated to maintain the confidentiality and security of the data.

3.2. Compliance with Laws and Legal Process:

We may share your personal information with regulatory authorities, government agencies, and law enforcement entities as required or permitted by applicable laws, regulations, or legal processes.

3.3. Business Transfers:

In the event of a merger, acquisition, sale of assets, or other business reorganisation, your personal information may be transferred to the acquiring or succeeding entity, or to third parties involved in the transaction, subject to applicable legal requirements.

3.4. Consent and Disclosure:

We will obtain your consent before disclosing your personal information to third parties for purposes other than those outlined in this Privacy Policy.



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Data Retention and Security

4.1. Data Retention:

We retain your personal information only for as long as necessary to fulfil the purposes outlined in this Privacy Policy and to comply with legal and regulatory requirements. The retention period may vary depending on the nature of the information and the purpose for which it was collected.

4.2. Data Security:

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, loss, alteration, or destruction. These measures include encryption, firewalls, secure data storage, access controls, and regular security assessments. However, no data transmission over the internet or storage system can guarantee 100% security. Therefore, while we strive to protect your personal information, we cannot guarantee its absolute security.

Your Rights and Choices

5.1. Access and Correction:

You have the right to access, review, update, and correct the personal information we hold about you. You may do so by logging into your account or by contacting us directly.

5.2. Opt-Out:

You have the right to opt-out of receiving marketing communications from us. You can exercise this right by following the unsubscribe instructions provided in our emails or by contacting us.

5.3. Data Deletion:

You may request the deletion of your personal information in certain circumstances, subject to applicable legal obligations and legitimate business interests.

5.4. Cookies and Tracking Technologies:

You can manage your cookie preferences through your browser settings. Please note that disabling certain cookies may impact the functionality and performance of our website and services.



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Children's Privacy

Our services are not directed to individuals under the age of 18, and we do not knowingly collect personal information from children. If we become aware that we have inadvertently collected personal information from a child, we will take steps to delete that information.

Third-Party Websites and Links

Our website may contain links to third-party websites, products, and services. This Privacy Policy applies only to our website and services. We are not responsible for the privacy practices or content of third-party websites. We encourage you to review the privacy policies and terms of use of any third-party websites you visit.

Updates to the Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated Privacy Policy on our website or through other communication channels. Your continued use of our website and services after the effective date of the updated Privacy Policy constitutes your acceptance of the changes.

Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal information, please contact us:

Harimau Mint Capital

Email: support@harimaumint.com